

2022 ICF INTERNATIONAL PRISM AWARD PROGRAM – SCORING RUBRIC

5	4	3	2	1
At least 80% of the identified workforce receives or has received coaching The nomination includes detailed examples of the measurements and related data on ROE and ROI data, clearly explaining the benefits of both The nomination incorporates positive testimonials demonstrating the significant impact of coaching both individually and across the organization or division The nomination incorporates key employee indicators validating the impact of coaching by providing clear and detailed examples of dramatically increased levels of workplace engagement and well-being	At least 60% of the identified workforce receives or has received coaching The nomination includes detailed examples of measurements and related data on ROE and ROI, but does not provide details or explain measurements for one or both The nomination incorporates positive testimonials from employees demonstrating the impact of coaching both individually and across the organization or division The nomination incorporates key employee indicators validating the impact of coaching by providing precise and detailed examples of significantly increased levels of workplace engagement and well-being	At least 40% of the identified workforce receives or has received coaching The nomination includes detailed examples of measurements and related data on ROE and ROI, but not both ROE and ROI The nomination includes positive employee testimonials focused on the identified individual benefits of coaching The nomination references and provides examples of key employee indicators validating a modest increase in workplace engagement and well-being	At least 20% of the workforce receives or has received coaching The nomination indicates that ROI and/or ROE are measured, but does not incorporate data for either/both The nomination includes positive testimonials from employees, but with limited or no detail The nomination references employee indicators, but does not provide examples of key employee performance indicators or related data	Less than 20% of the identified workforce receives or has received coaching The nomination does not reference ROE or ROI measurements The nomination does not include positive testimonials from employees The nomination does not reference or give examples of key employee performance indicators or related data



STANDARDS

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100% of practitioners who delivered coaching in the past year held an ICF Credential	At least 75% of practitioners who delivered coaching in the past year held an ICF Credential	At least 50% of practitioners who delivered coaching in the past year held an ICF Credential	At least 25% of practitioners who delivered coaching in the past year held an ICF Credential	Fewer than 25% of practitioners who delivered coaching in the past year held an ICF Credential
The nomination illustrates in great detail how the ICF Code of Ethics is applied in the organization/division The nomination illustrates in great detail what the organization/division does to preserve confidentiality	The nomination illustrates in some detail how the ICF Code of Ethics is applied in the organization/division The nomination illustrates in some detail what the organization/division does to preserve confidentiality	The nomination illustrates in minimal detail how the ICF Code of Ethics is applied in the organization/division The nomination illustrates in minimal detail what the organization/division does to	The nomination indicates that the ICF Code of Ethics is used in the organization/division The nomination indicates that the organization/division preserves confidentiality Internal coaches receive at least 31	There's no evidence that the organization/division uses the ICF Code of Ethics There's no evidence that the organization/division preserves confidentiality Internal coaches receive less than
Internal coaches receive at least 125 hours of accredited training or are required to have coach-specific education/training qualifying them at the ACC level or higher	Internal coaches receive at least 60 hours of accredited training or are required to have coach-specific education/training qualifying them at the ACC level or higher	Internal coaches receive at least 60 hours of unaccredited coach-specific education/training	hours of coach-specific education/training Managers/leaders using coaching skills receive coach-specific	31 hours of coach-specific education/training Managers/leaders using coaching skills do not receive coach-specific
Managers/leaders using coaching skills receive at least 60 hours of ICF accredited coach-specific education/training	Managers/leaders using coaching skills receive at least 30 hours of coach-specific education/training	Managers/leaders using coaching skills receive at least 30 hours of unaccredited coach-specific education/training Internal coaches have access to at	education/training Internal coaches have access to at least one form of coach-specific continuing professional development	training The organization does not provide coach-specific continuing professional development opportunities
Internal coaches have access to Mentor Coaching and Coaching Supervision, as well as at least three additional forms of coach-specific	access to Mentor Coaching and/or Coaching Supervision Internal coaches have access to at least three total forms of continuing	least two forms of coach-specific continuing professional development Managers/leader using coaching	development	opportunities
continuing professional development Managers/leaders using coaching skills have access to at least three forms of coach-specific continuing professional development	professional development Managers/leader using coaching skills have access to at least two forms of coach-specific continuing professional development	skills have access to at least one form of coach-specific continuing professional development		



STRATEGY

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The nomination clearly illustrates and provides robust evidence of specific organizational goals and objectives that coaching is aligned with. Nomination clearly illustrates how coaching aligns with org mission, vision, core values or behaviors The nomination clearly illustrates and provides a positioning statement that clearly distinguishes the definition of coaching within the organizational strategy, including the strategic placement of coaches. Coaching is supported by dedicated allocation of significant human and/or financial resources Nomination demonstrates and provides examples of how coaching has evolved to serve the needs Nomination demonstrates and provides examples of coaching's fundamental role in team-building processes Nomination includes specific evidence of coach-specific metrics.	The nomination illustrates and provides some evidence of specific organizational goals and objectives that coaching is aligned with. The nomination illustrates and provides examples of how coaching is mapped clearly to current org goals/objectives Coaching is supported by dedicated allocation of human and/or financial resources Nomination demonstrates how coaching has evolved to serve needs Nomination demonstrates coaching's fundamental role in team-building processes	Nomination illustrates how coaching aligns with org mission, vision, core values or behaviors Nomination illustrates how coaching is mapped to current org goals/objectives Coaching is supported by human and/or financial resources, but not necessarily on a dedicated basis Nomination indicates that coaching has evolved over time Nomination indicates that coaching has been leveraged to support team-building	Nomination indicates that coaching aligns with org mission, vision, core values or behaviors Nomination indicates that coaching is mapped to current org goals/objectives	Nomination provides limited or no evidence of the relationship between coaching and org mission, vision, core values or behaviors Nomination provides limited or no evidence of relationship between coaching and current org goals/objectives



SUSTAINABILITY					
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Coaching is a fixture in the organization and has a dedicated line item in the budget	Senior leaders in the organization advocate for coaching and can communicate the coaching strategy	Whenever the organization has surplus funds available, it may allocate those toward coaching	Only if coaching provides a solid return may additional funds be requested	It is very difficult to find or secure funding for coaching inside the organization	
Senior leaders in the organization play an integral role in advocating for coaching and clearly communicating the coaching strategy Coaching is integral to the organization's talent development strategy Coaching is integral to forward-thinking areas (e.g., talent management, succession planning, employee development) Nomination provides clear evidence and examples of how leadership styles have changed positively from coaching Coaching shows long-term resilience in organizational infrastructure/operating budget	Coaching is a component of the organization's talent development strategy Coaching is leveraged in forward-thinking areas (e.g., talent management, succession planning, employee development) Nomination provides evidence of how leadership styles have changed positively from coaching	Organization has multiple "champions" among senior leaders Nomination indicates that coaching is leveraged in talent development function Nomination indicates that leadership styles have changed positively from coaching	Only one champion is listed, but s/he possesses high seniority and/or influence in the organization	Champion(s) listed on the nomination have relatively low seniority and/or influence	